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Banker Experience

One Unified Servicing Experience for Your Team

Savana's Banker Experience is a single pane of glass that enables your member service reps to serve members quickly and seamlessly across all bank assisted channels and all retail and commercial products - the way your credit union should *work*.

Optimize Your MSR Experience
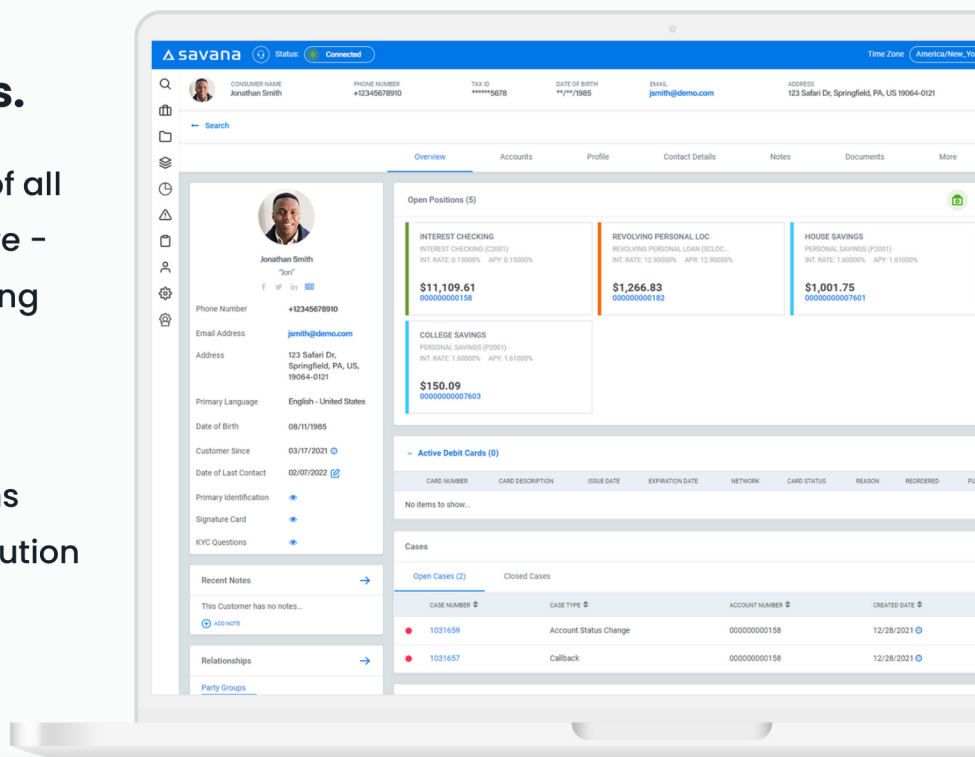
Exceed SLAs and Member Expectations

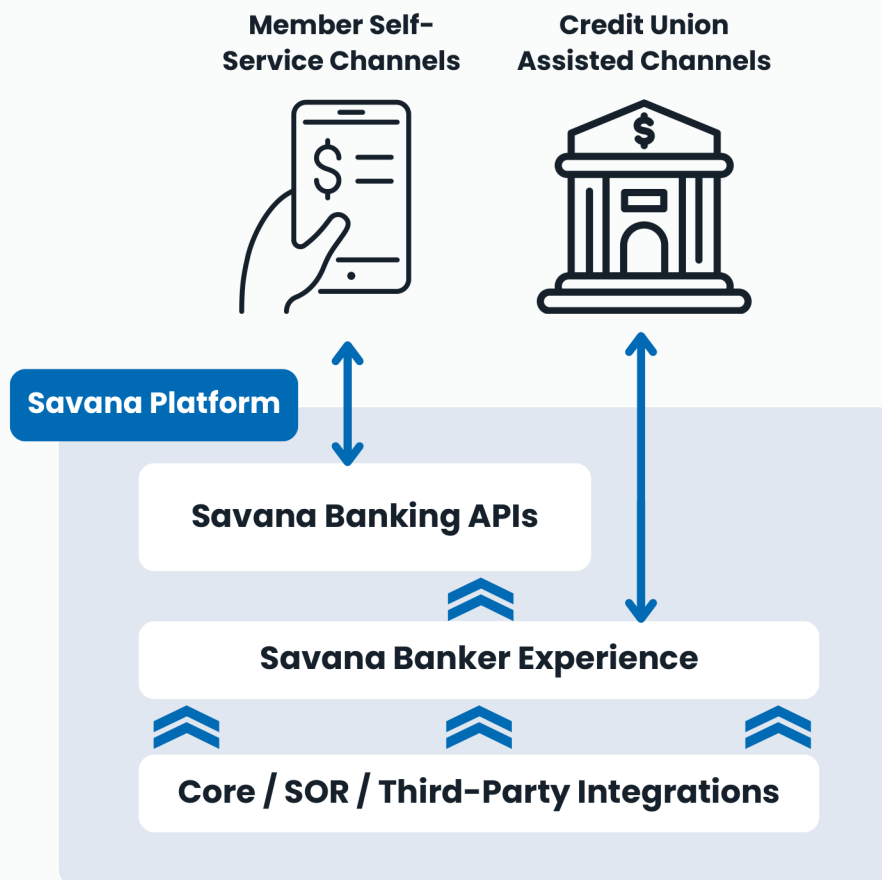**Extend Orchestration to Member Self-Service**

Integrate, Consolidate, and Automate Operations.

Real-time complete visualization of all member accounts, cards, and more - with one all-encompassing servicing solution driving:

- Workflow & Case Management
- Communications & Notifications
- Statement Generation & Distribution
- Secure Document Vaulting
- Ecosystem Integrations
- Operational Reporting

Deliver Faster, More Personalized Service

Member Self-Service Channels

Credit Union Assisted Channels

Savana Platform

Savana Banking APIs

Savana Banker Experience

Core / SOR / Third-Party Integrations

Savana's Banker Experience empowers your team with a single, unified control center for all members, processes, products, and cores.

Transformation Starts Inside Your Credit Union

Additional Features:

- Core-agnostic
- Real-time multi-core visualization
- Best-of-breed fintech integrations
- Model bank pre-configuration
- Optionality to extend orchestration into member self-service channels via APIs

Key Benefits:

- Boosts operational efficiency and eliminates reliance on multiple servicing interfaces
- Minimizes vendor mgmt. and platform costs
- Standardizes processes and data across systems
- Enables faster, more personalized service
- Increases adherence to compliance

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